

VPAT™

Voluntary Product Accessibility Template®

Version 1.3

The purpose of the **Voluntary Product Accessibility Template**, or **VPAT™**, is to assist Federal contracting officials and other buyers in making preliminary assessments regarding the availability of commercial “Electronic and Information Technology” products and services with features that support accessibility. It is assumed and recommended that offerers will provide additional contact information to facilitate more detailed inquiries.

The first table of the Template provides a summary view of the Section 508 Standards. The subsequent tables provide more detailed views of each subsection. There are three columns in each table. Column one of the Summary Table describes the subsections of subparts B and C of the Standards. The second column describes the supporting features of the product or refers you to the corresponding detailed table, e.g., “equivalent facilitation.” The third column contains any additional remarks and explanations regarding the product. In the subsequent tables, the first column contains the lettered paragraphs of the subsections. The second column describes the supporting features of the product with regard to that paragraph. The third column contains any additional remarks and explanations regarding the product.

Date: April 29, 2013

Name of Product: FlexNet Manager Platform 9.2

Contact for more Information (name/phone/email): David Znidarsic/+1-408-642-3900/davidz@flexerasoftware.com or Rodrigo Cantillana/+61-3-9895-2414/RCantillana@flexerasoftware.com

Summary Table

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Voluntary Product Accessibility Template®

<i>Criteria</i>	Supporting Features	Remarks and explanations
Section 1194.21 Software Applications and Operating Systems	See section “1194.21 Software Applications and Operating Systems” below because this product	

	contains a software interface, known in the product as the MMC Console.	
Section 1194.22 Web-based Internet Information and Applications	See section “1194.22 Web-based Internet Information and Applications” below because this product contains web-based interfaces, known in the product as the Portals.	
Section 1194.23 Telecommunications Products	Does not apply.	This product is not a telecommunications product.
Section 1194.24 Video and Multi-media Products	Does not apply.	This product is neither a video nor multi-media product.
Section 1194.25 Self-Contained, Closed Products	Does not apply.	This product is not a self-contained, closed product.
Section 1194.26 Desktop and Portable Computers	Does not apply.	This product is neither a desktop nor portable computer.
Section 1194.31 Functional Performance Criteria	See section “1194.31 Functional Performance Criteria” below.	
Section 1194.41 Information, Documentation and Support	See section “1194.41 Information, Documentation and Support” below.	

Section 1194.21 Software Applications and Operating Systems – Detail

VPAT™

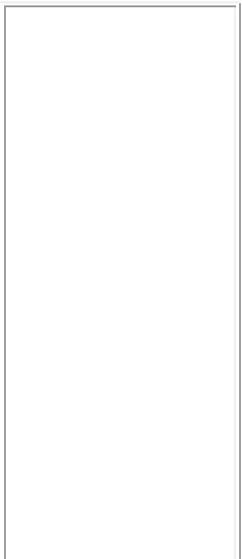
Voluntary Product Accessibility Template®

<i>Criteria</i>	Supporting Features	Remarks and explanations
(a) When	The product is usable without a mouse or other pointing device, with two exceptions listed below. The majority of interfaces to the product provide	

software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.

keyboard shortcuts such as hot keys/accelerators. Where hotkeys or accelerators are not present, the application uses logical tabbing or arrow keys to move from object to object within a screen.

FlexNet Manager Platform provides hotkeys for commonly used shortcuts located within the menu, eg, if you want to access actions located under the "FlexNet Manger Platform" node (see image below)



FlexNet Manager Platform

File Action View Help

Flexera Software

- Enterprise Groups
 - Locations
 - Unassigned
 - Corporate Structure
 - Cost Centers
 - Categories
 - Roles
 - FlexNet Manager Platform
 - Software Assets
 - Licenses
 - Applications
 - Evidence
 - Hardware Assets
 - Contracts
 - Purchase Orders
 - Vendors
 - Users
 - Operators
 - Custom Views

FlexNet Manager Platform

WELCOME TO FLEXERA SOFTWARE FLEXNET MANAGER PLATFORM, THE ENTERPRISE-CALIBRE SOLUTION THAT PROVIDES IT ASSET MANAGERS WITH COMPREHENSIVE INFORMATION TO TRACK AND MANAGE THEIR ENTIRE PORTFOLIO OF NETWORKED SOFTWARE AND HARDWARE ASSETS, CONTRACTS, LEASES, AND LICENSES.

Platform goes well beyond traditional software asset management systems by enabling organizations to track software application license consumption and reduce associated license and maintenance costs.

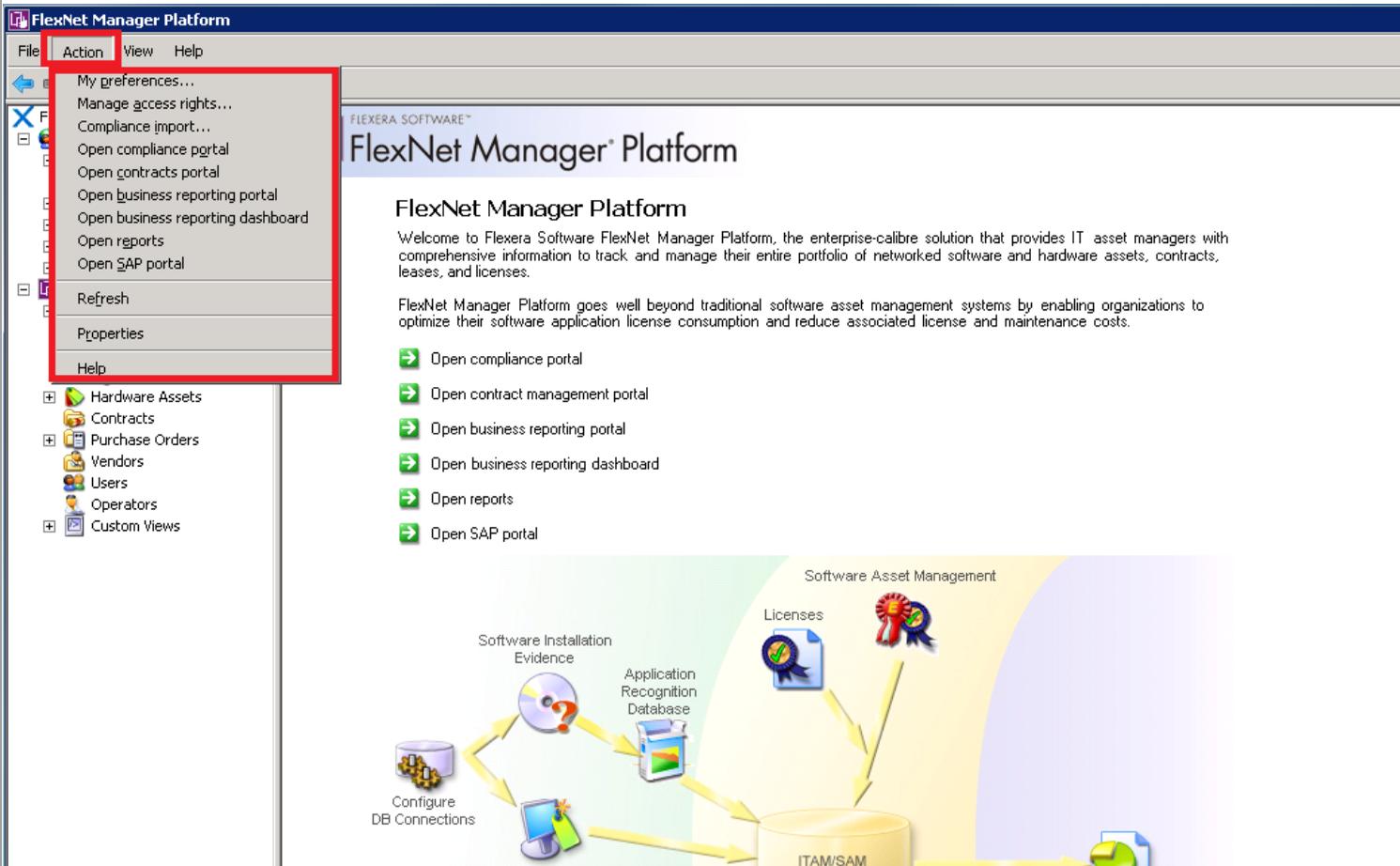
- My preferences...
- Manage access rights...
- Compliance import...
- Open compliance portal
- Open contracts portal
- Open business reporting portal
- Open business reporting dashboard
- Open reports
- Open SAP portal
- Refresh
- Properties
- Help

The diagram illustrates the ITAM/SAM Repository architecture. At the center is a yellow cylinder labeled "ITAM/SAM Repository". Arrows point to this central hub from several components: "Software Installation Evidence", "Application Recognition Database", "Licenses", "Configure DB Connections", "Hardware Inventory", "Enterprise Groups", "Vendors", "Contracts", "Purchase Orders", and "Hardware Asset Management". A single arrow points from the central hub to a "Reports" icon on the right. The background is divided into three colored regions: green for "Software Asset Management", yellow for "Licenses", and purple for "Reports".

If you wish to access those actions by keyboard. You would need to follow the steps given below:

1. Move over the “FlexNet Manger Platform” node using the keyboard
2. Hold down the <Alt> key and press “A” for “Action”

Actions are displayed to the user. The user can select an action by either selecting the hotkey or by using the keyboard to move up and down.



FlexNet Manager Platform provide hotkeys to controls within a screen when those provide a useful benefit to the user, eg, Properties page for the

for the application (refer to image 1) and “Add...”, Edit/View...”, etc buttons so the user can quickly access those actions.

Image 1 – Properties page; hotkeys provided to allow user navigate without a mouse

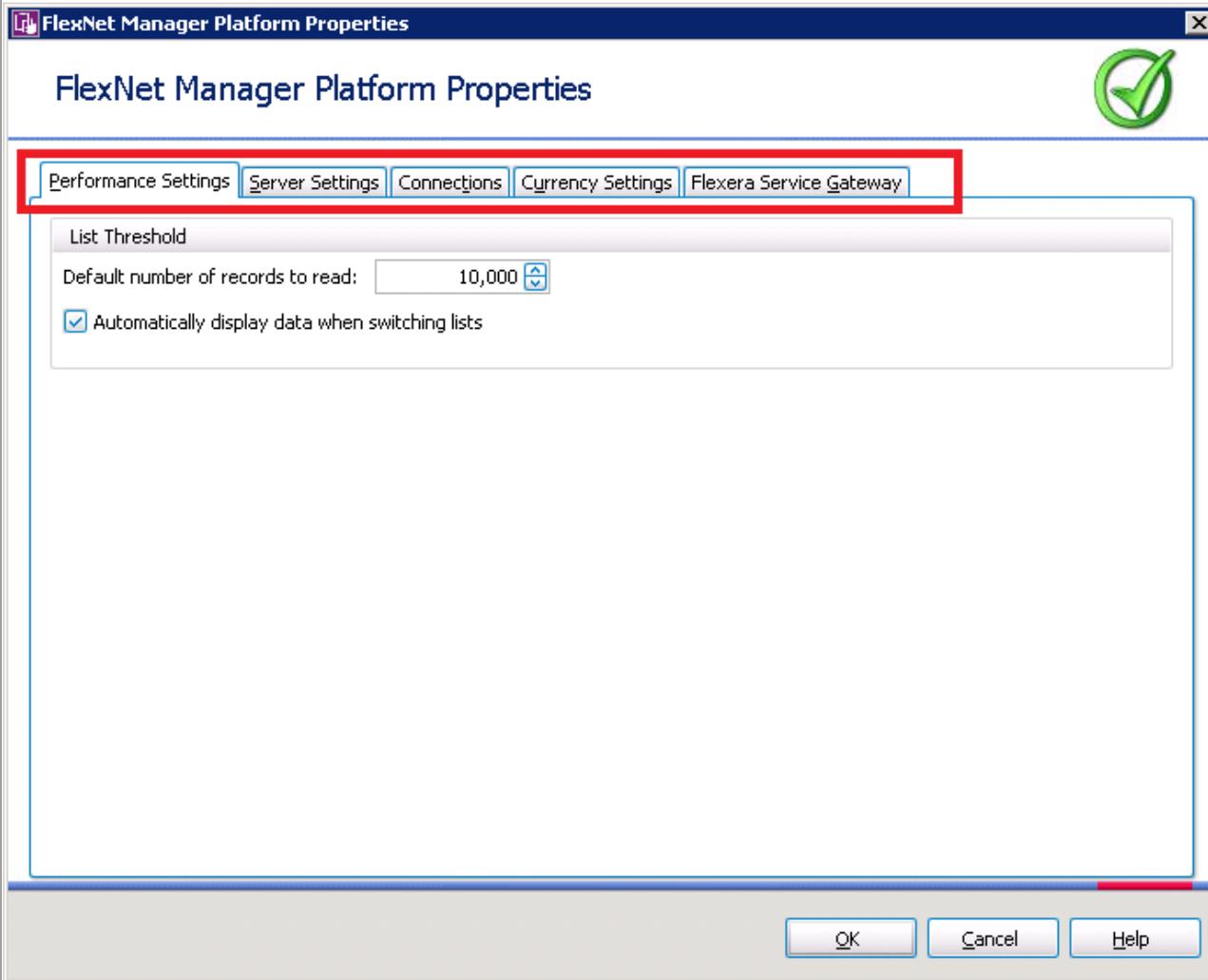
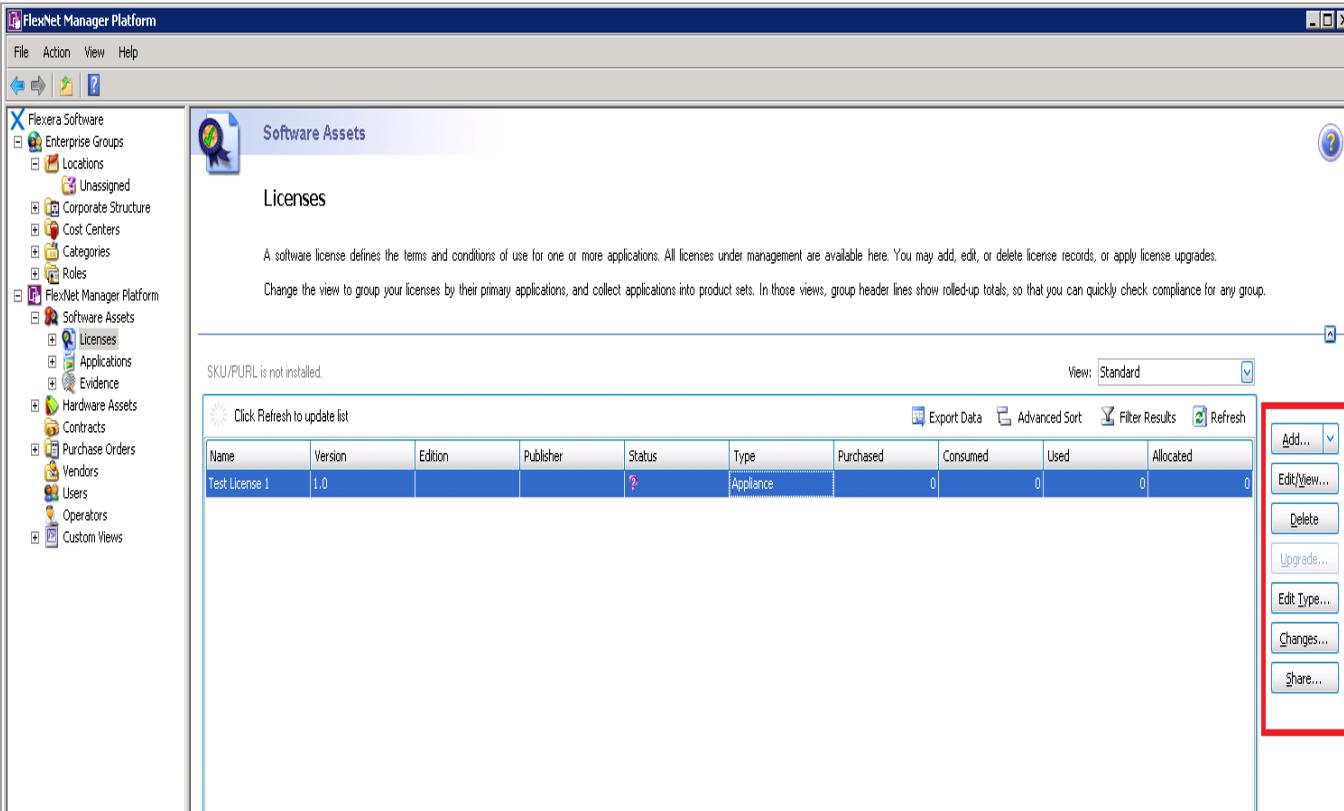


Image 2 – License actions (add, edit, delete); hotkeys provided to allow user to; create, view, delete, etc without a mouse



FlexNet Manager Platform uses industry standards when assigning keyboard equivalent shortcuts. For example, shortcuts used don't conflict with commonly used keys like Ctrl+C for copy or Ctrl+V for paste. That said, the application uses those to facilitate commonly used actions like copy (Ctrl+c) and paste (Ctrl+V).

The application uses logical tabbing order in most cases. The tab order goes from top to bottom of the screen and from left to right.

The toolbar functionality cannot be accessed via hotkeys or keyboard shortcuts. That said, the toolbar shown below can be accessed by tabs (see image below toolbar items boxed in red).

The DevExpress menu (see image below items boxed in blue) can only be accessed by the mouse click. You need to right click on the column

header. We don't provide any other way to access those.

The screenshot shows the FlexNet Manager Platform interface. The main window title is "FlexNet Manager Platform". The left sidebar contains a tree view with "Flexera Software" expanded, showing "Enterprise Groups", "Locations", "Unassigned", "Corporate Structure", "Cost Centers", "Categories", "Roles", "FlexNet Manager Platform", "Software Assets", "Licenses", "Applications", "Evidence", "Hardware Assets", "Contracts", "Purchase Orders", "Vendors", "Users", "Operators", and "Custom Views". The "Licenses" section is selected. The main content area is titled "Software Assets" and "Licenses". Below the title, there is a description: "A software license defines the terms and conditions of use for one or more applications. All licenses under management are available here. You may add, edit, or delete license records, or apply license upgrades. Change the view to group your licenses by their primary applications, and collect applications into product sets. In those views, group header lines show rolled-up totals, so that you can quickly check compliance for any group." Below this, there is a search bar with "SKU/PURL is not installed." and a "View: Standard" dropdown. A table is displayed with the following columns: Name, Version, Edition, Publisher, Status, Type, Purchased, Consumed, Used, and Allocated. The table contains one row: "Text License 1", "1.0", "", "", "?", "Appliance", "", "0", "0", "0". A context menu is open over the "Type" column header, listing options: Sort Ascending, Sort Descending, Clear Sorting, Group By This Column, Show Group By Box, Remove This Column, Column Chooser, Best Fit, Best Fit (all columns), Filter Editor..., Show Find Panel, Show Auto Filter Row, Reset Table Layout, and Autocomplete Columns. A red box highlights the table toolbar (Export Data, Advanced Sort, Filter Results, Refresh). A blue box highlights the context menu. A blue arrow points from the text "Right click on the column header" to the "Type" column header.

SKU/PURL is not installed.

View: Standard

Found: 1 items

Name	Version	Edition	Publisher	Status	Type	Purchased	Consumed	Used	Allocated
Text License 1	1.0			?	Appliance		0	0	0

Right click on the column header

A keyboard user can access all dialogs and window system menu functions that provide; moving, restoring, minimizing, etc. There is one area

where the product does not work properly when user does not have a mouse. This area is:

1. Flyouts (see image below)

Flyouts

New Contract Properties for general contract:
New Contract

General Details Purchase Orders Documents Assets Licenses License Rules Responsibilities Payment Schedu < >

Identification

Contract number: Test Contract

Description: This contract has been created for testing

Vendor: ▶

Type: General

Master contract: ▶

Status: Active ▼

Enterprise Groups

Location: ▶

Corporate unit: ▶

Cost center: ▶

Category: ▶

Created by:

Creation date: 3/25/2013 2:37:24 PM

Updated by:

Update date:

OK Cancel Apply

Needs a mouse click to invoke flyout

(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is

The FlexNet Manager Platform does not interfere with the normal operation of assistive technology (Easy of access -> Magnifier).

FlexNet Manager Platforms honors operating system settings.

FlexNet Manager Platform does not use any sound to help drive/operate the application.

<p>available to the product developer.</p>		
<p>(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.</p>	<p>Does not apply.</p>	<p>This product does not manage user input; it relies on the PDF reader, browser and operating system to manage input focus.</p>
<p>(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image</p>	<p>FlexNet Manager Platform images/icons that represent program elements have text associated to them. For example, icons to open other components used (green arrow, see image below) such as reports, compliance portal, etc, have the appropriate text associated to them "Open compliance portal"</p>	

represents a program element, the information conveyed by the image must also be available in text.

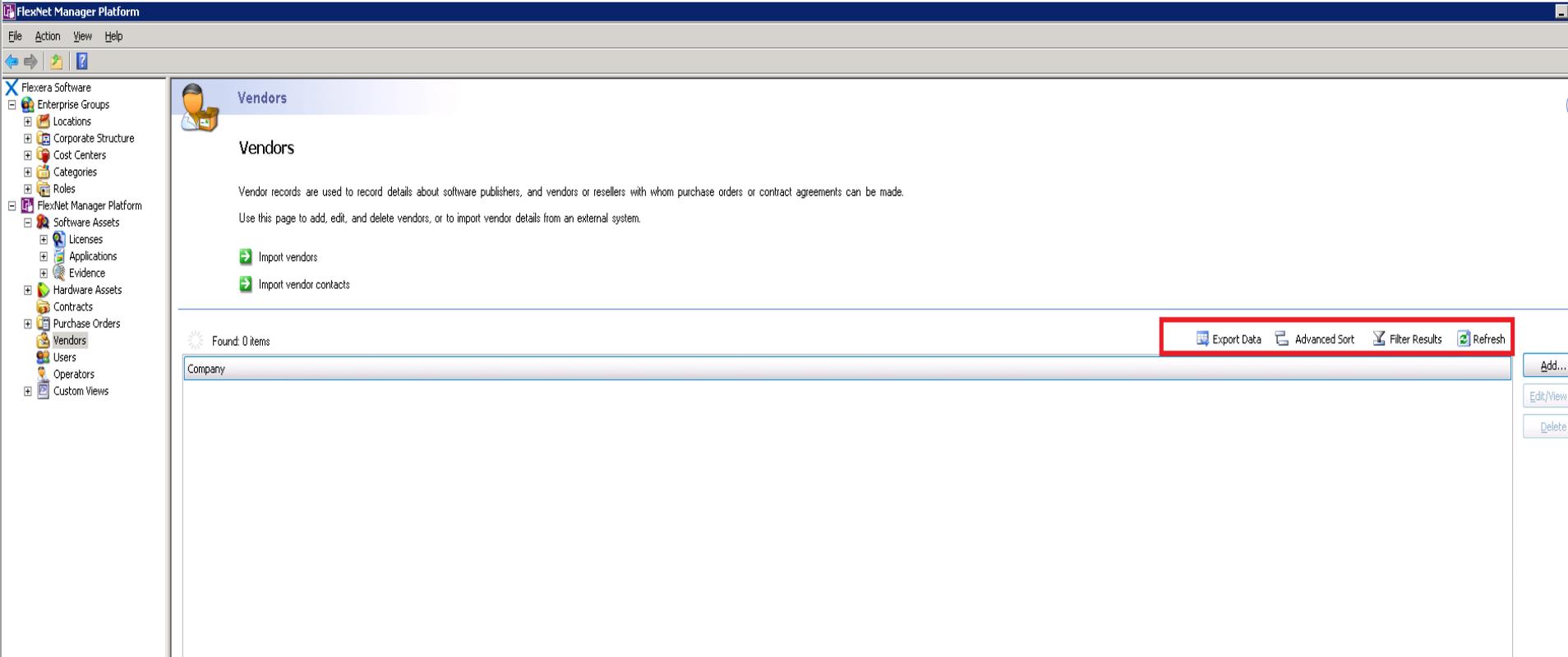
The screenshot displays the FlexNet Manager Platform interface. On the left is a navigation tree with categories like Enterprise Groups, Software Assets, Hardware Assets, and Contracts. The 'FlexNet Manager Platform' item is selected. The main content area features a header with the Flexera Software logo and the product name. Below the header, there is a welcome message and a list of actions enclosed in a red box:

- Open compliance portal
- Open contract management portal
- Open business reporting portal
- Open business reporting dashboard
- Open reports
- Open SAP portal

At the bottom of the main content area is a diagram titled 'Software Asset Management' showing data flow into an 'ITAM/SAM Repository'. The inputs include 'Configure DB Connections', 'Software Installation Evidence', 'Application Recognition Database', and 'Hardware Inventory'. The repository outputs 'Licenses' and 'Reports'.

Same when other actions are invoked; Import assets and Adjust hardware asset options.

Menus with text equivalents are provided for all icon functions, those include menu, tool and format bars. For example, toolbar has the icon and a text next to it to describe the function; Refresh, Filter, Export, etc (see image below). In the majority of the menus, text is only used rather than icon and text.



(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.

Grid toolbar objects such as sorting, filter, grouping, etc (see image below)



- Flexera Software
 - Enterprise Groups
 - Locations
 - Corporate Structure
 - Cost Centers
 - Categories
 - Roles
 - FlexNet Manager Platform
 - Software Assets
 - Licenses
 - Applications
 - Evidence
 - Hardware Assets
 - Contracts
 - Purchase Orders
 - Vendors
 - Users
 - Operators
 - Custom Views



Vendors

Vendors

Vendor records are used to record details about software publishers, and vendors or resellers with whom purchase orders or contract agreements can be made. Use this page to add, edit, and delete vendors, or to import vendor details from an external system.

- Import vendors
- Import vendor contacts

Found: 0 items

Company

- Sort Ascending
- Sort Descending
- Clear Sorting
- Group By This Column
- Show Group By Box
- Remove This Column
- Column Chooser
- Best Fit
- Best Fit (all columns)
- Filter Editor...
- Show Find Panel
- Show Auto Filter Row
- Reset Table Layout
- Autosize Columns

	<p>Note: The text associated with each icon is accessible to a screen reader.</p>	
<p>(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.</p>	<p>All text presented in the application is readable by assistive technology. Window and dialog titles are properly rendered to text.</p>	
<p>(g) Applications shall not override user selected contrast and color selections and other individual display attributes.</p>	<p>FlexNet Manager Platform does not override the users color and contrast settings.</p>	
<p>(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the</p>	<p>Does not apply.</p>	<p>This product does not display animation.</p>

option of the user.		
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	In some cases color is used to convey information, but that is used in conjunction with a text message (see images below). This technique has been used throughout the product convey the message in a written form.	

New Contract Properties for general contract: **New Contract**

General Details Purchase Orders Documents Assets Licenses License Rules Responsibilities Payment Schedules Terms and Condi

Identification

Contract number: 

Description: 

Vendor: 

Type: General

Master contract: 

Status: Active 

Enterprise Groups

Location: 

Corporate unit: 

Cost center: 

Category: 

Created by:

Creation date: 3/25/2013 4:37:00 PM

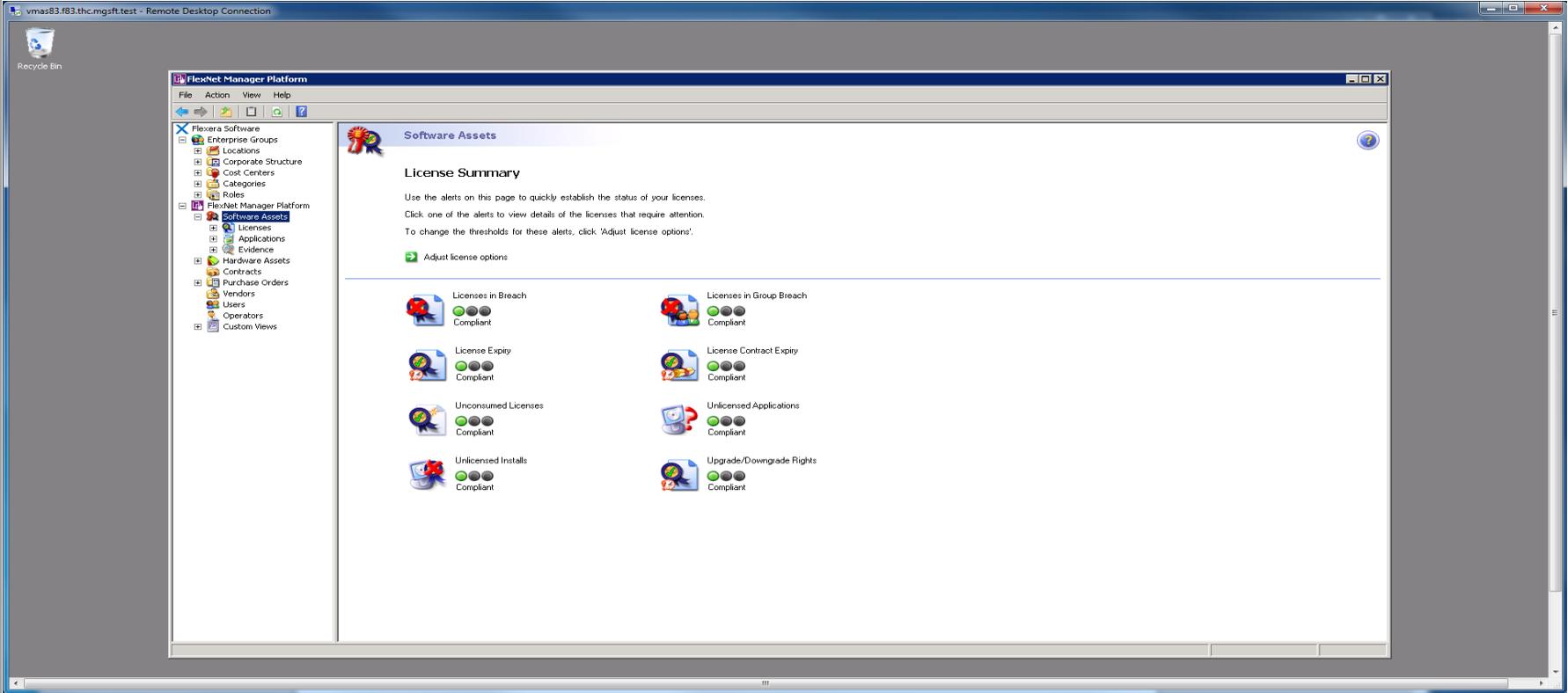
Updated by:

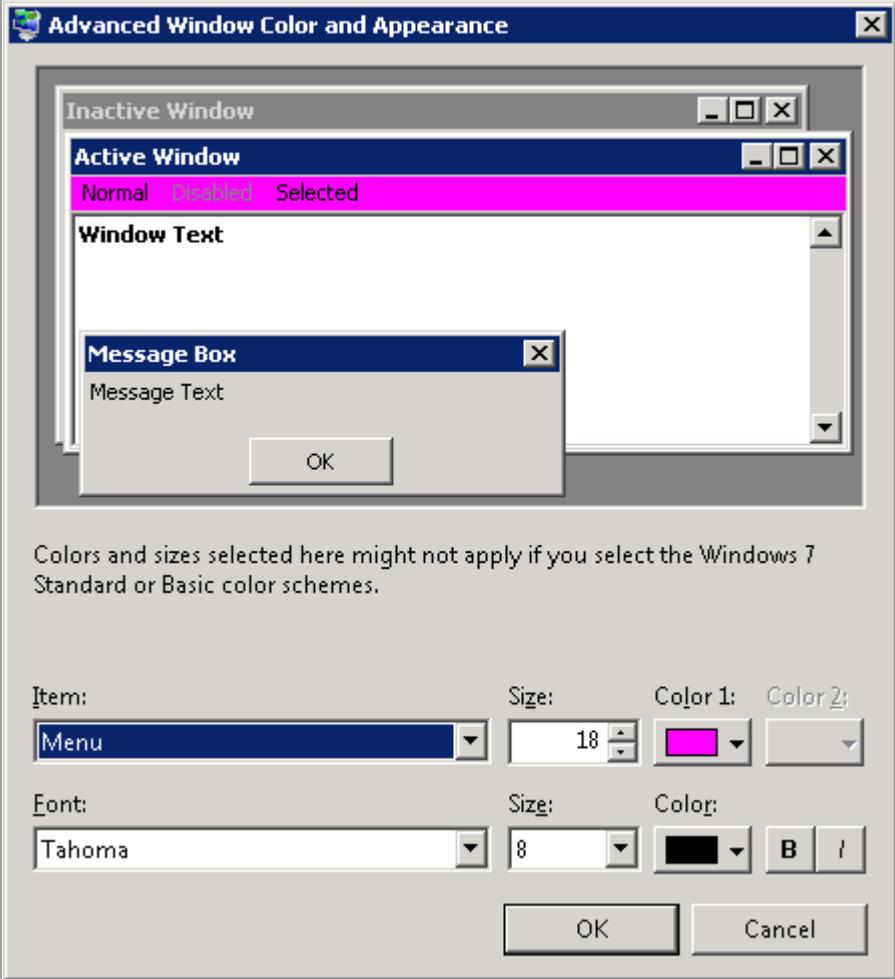
Update date:

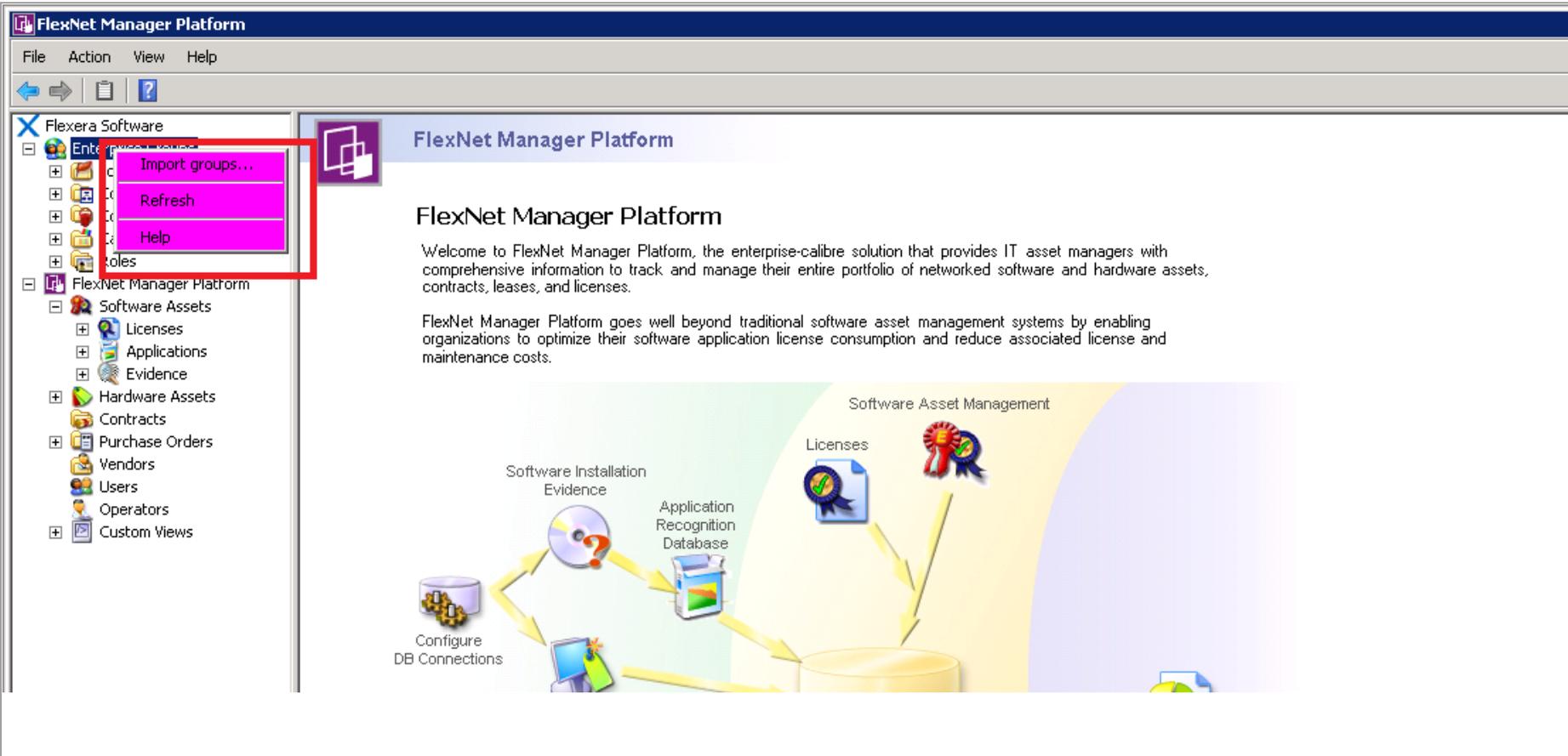
 OK Cancel Apply

FlexNet Platform Manager honors the color selection for windows objects used in the product. For example, Menu items color as shown below

(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.







(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.

Does not apply.

This product does not display flashing text, images, or backgrounds.

<p>(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</p>	<p>The order is consistent with the visual ordering. This includes tooltips and dropdown set menu.</p>	
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Section 1194.22 Web-based Internet information and applications – Detail

VPAT™

Voluntary Product Accessibility Template®

<i>Criteria</i>	Supporting Features	Remarks and explanations
<p>(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).</p>	<p>FlexNet Manager Platform portals (web based components) have images/icons that represent program elements with text associated to them (alt). For example, Next and Previous images have an icon and text describe the action (see image below). This is consistent with the guidelines provided here -</p>	

All Contracts



Below is a list of contracts that are linked to one or more licenses. Select a contract to view its details.

Filtering: None

Show Advanced Options

Contract No	Contract Name	Vendor Name	Status	Contract Type	Master Contract	Location	Corporate Unit	Expiry Date
004	Adobe Photoshop 7.0	Adobe	Active	Software License	Not defined	Europe	Engineering	4/30/2012
006	Altova DiffDog 2005 Professional	Altova	Active	Subscription	Not defined	Australia	Engineering	11/1/2012
021	Canon master contract	Canon	Active	General	Not defined		Support	
003	Digital Image Pro	Microsoft	Active	Software License	Not defined	Australia	Consulting	5/30/2013
018	Fine Scan Manager 5.0	ABBYY	Active	Subscription	Not defined	Europe	Support	5/2/2015
017	ImageReady	Adobe	Active	General	Not defined	Europe	Support	
014	InstallShield Runtime	InstallShield software	Active	Software License	Not defined	Australia	Engineering	
020	Macromedia Dreamweaver	Macromedia	Active	Software License	Not defined	Australia	Engineering	
013	Maintance contract for Microsoft SQL server	Microsoft	Active	Software Maintenance and Support	SQL Server 2005	Australia	Engineering	
005	Microsoft Office Professional 2007	Microsoft	Active	General	Not defined	US	Sales	5/1/2017
011	Microsoft SQL enterprise license	Microsoft	Active	Software License	Not defined	Australia		
008	Microsoft Visio	Microsoft	Active	Software License	Not defined	Asia	Engineering	5/1/2014
019	MS Project 2002 Professional	Microsoft	Active	Software License	Not defined	US	Consulting	5/2/2014
016	Nero Premium Edition	Ahead Software	Active	Subscription	Not defined	US		
022	PhotoRecord	Canon	Active	Lease	Canon master contract	Asia	Administration	
002	SQL Server 2005	Microsoft	Active	General	Microsoft SQL enterprise license	Asia	Administration	5/1/2014
001	Symantec Anti virus	Symantec	Active	General	Not defined	Asia	Administration	4/30/2014
012	Symantec Ghost	Symantec	Active	General	Not defined	Australia	Consulting	5/2/2017
015	Visual Studio 2005 Professional	Microsoft	Active	General	Not defined	Australia		
007	Visual Studio Professional 2005	Microsoft	Active	Software License	Not defined	Asia	Engineering	5/1/2015

Page 1 of 2 (21 items)



Items per page: 20

Export data (choose format): [Microsoft Excel 97-2003 \(.xls\)](#) [Export](#)

```

tmp12.tmp - Notepad
File Edit Format View Help
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<TD style="WIDTH: 4px">
<DIV style="FONT-SIZE: 1px; OVERFLOW: hidden; WIDTH: 4px; HEIGHT: 1px"></DIV></TD>
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<TD style="WIDTH: 4px">
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<TD style="WIDTH: 4px">
<DIV style="FONT-SIZE: 1px; OVERFLOW: hidden; WIDTH: 4px; HEIGHT: 1px"></DIV></TD>
<TD class=dxpButton_Glass style="CURSOR: pointer" onclick="aspxGVPagerOnClick('EcmContentPlaceholder_ContractsGridView','PBN');"><IMG title="" alt=Next src="App_Themes/Default/web/pNext"></TD>
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<TD style="VERTICAL-ALIGN: middle; WIDTH: 100%" align=right><SPAN class=dxpSummary_Glass>Items per page:</SPAN></TD>
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<TD vAlign=center>
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<TD class=dxic onmousedown="return aspxDDDDropDown('EcmContentPlaceholder_ContractsGridView_DxPagerBottom_PagesizeDropDown', event)" style="WIDTH: 100%"><INPUT class="dxeditArea_Glass d
<TD class=dxebuttonEditButton_Glass onmousedown="return aspxDDbDropDown('EcmContentPlaceholder_ContractsGridView_DxPagerBottom_PagesizeDropDown', event)" id=EcmContentPlaceholder_Contrac
<TABLE class=dxbebt style="BORDER-COLLAPSE: separate" cellspacing=0 cellpadding=0>
<TBODY>
<TR>
<TD class=dx><IMG id=EcmContentPlaceholder_ContractsGridView_DxPagerBottom_PagesizeDropDown_B-1img title="" alt=v src="App_Themes/Default/Editors/edtDropDown.gif"></TD></TR></TBODY></TA
<DIV id=EcmContentPlaceholder_ContractsGridView_DxPagerBottom_PagesizeDropDown_DDD_PW-1 style="DISPLAY: none; Z-INDEX: 10000; LEFT: 0px; VISIBILITY: hidden; POSITION: absolute; TOP: 0px
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<TR>
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<TABLE id=EcmContentPlaceholder_ContractsGridView_DxPagerBottom_PagesizeDropDown_DDD_CLW-1 style="WIDTH: 200px; BORDER-COLLAPSE: separate" cellspacing=0 cellpadding=0>
<TBODY>
<TR>
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<DIV id=EcmContentPlaceholder_ContractsGridView_DxPagerBottom_PagesizeDropDown_DDD_CSD-1><INPUT id=EcmContentPlaceholder_ContractsGridView_DxPagerBottom_PagesizeDropDown_DDD_Deletedite
<TABLE class=dxelListBox_Glass id=EcmContentPlaceholder_ContractsGridView_DxPagerBottom_PagesizeDropDown_DDD_L style="BORDER-COLLAPSE: separate" cellspacing=0 cellpadding=0>
<TBODY>
<TR>
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<TABLE style="DISPLAY: none! important; VISIBILITY: hidden! important; BORDER-COLLAPSE: separate" cellspacing=0 cellpadding=0>
<TBODY>
<TR class=dxelListBoxItemRow_Glass id=EcmContentPlaceholder_ContractsGridView_DxPagerBottom_PagesizeDropDown_DDD_L_LBI-1>

```

(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.

Does not apply.

This product does not display multimedia presentations.

(c) Web pages shall be designed so that

Color is used to convey information. Those color indicators are used in conjunction with a text message

all information conveyed with color is also available without color, for example from context or markup.

(see images below). This technique has been used throughout the product convey the message in a written form.

In the case below, the user has not provided enough details to create a contract.

The screenshot displays the SAP Contract Management 'Details' form. The interface includes a left-hand navigation menu with categories like 'Contracts', 'Configuration', 'Reports', and 'SAP'. The main form area is titled 'Details' and contains several sections: 'Contract number' (highlighted in yellow), 'Description' (highlighted in yellow), 'Project', 'Primary vendor', 'Additional vendors', 'Third party vendors', 'Master contract', 'Previous contract', 'Evergreen' (checked), 'Start date', 'Expiry date', 'Global amount' (\$0.00 USD), 'Monthly amount' (\$0.00 USD), 'Replaced by' (Not defined), 'Last renewed on', 'Next renewal date', 'Review date', 'Ownership' (Location: test location, Corporate Unit, Cost Center, Category), and 'Comments'. Two red boxes highlight error messages: one above the 'Description' field stating 'This is a required field.' and another at the bottom right stating 'One or more fields have invalid values.' The 'Create' and 'Cancel' buttons are visible at the bottom right.

(d) Documents shall be organized so they are readable without requiring an associated style sheet.

	We don't override any user style sheets	
(e) Redundant text links shall be provided for each active region of a server-side image map.	Does not apply.	This product does not use image maps.
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Does not apply.	This product does not use image maps.
(g) Row and column headers shall be identified for data tables.	Our code is built dynamically and it does not follow the guidelines provided in http://www.access-board.gov/sec508/guide/1194.22.htm section (g).	
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Same as (g). We build code dynamically and it does not follow the guidelines provided in http://www.access-board.gov/sec508/guide/1194.22.htm section (h).	
(i) Frames shall be titled with text that facilitates frame identification and navigation	The FlexNet Manager Platform follows the standard. Frames are titled with appropriate text that facilitates proper identification and navigation.	
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Does not apply.	This product does not display flashing text, images, or backgrounds.
(k) A text-only page, with equivalent	We don't provide a text-only page with equivalent information or functionality	

<p>information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.</p>		
<p>(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.</p>	<p>We build code dynamically and it does not follow the guidelines provided in http://www.access-board.gov/sec508/guide/1194.22.htm section (l).</p>	
<p>(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).</p>	<p>FlexNet Manager Platform does not require any plug-in or other application be present on the client system to interpret the page content.</p>	
<p>(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</p>	<p>We don't follow the suggested guidelines. Majority of the code is dynamic and the way it is created does not follow the HTML guidelines.</p>	
<p>(o) A method shall be provided that permits users to skip repetitive navigation links.</p>	<p>I have gone through the Portals and we do follow tab order of the links to match the logical flow of the visible page.</p>	
<p>(p) When a timed response is required, the user shall be alerted and given</p>	<p>Does not apply.</p>	<p>This product does not required timed</p>

sufficient time to indicate more time is required.

responses.

Note to 1194.22: The Board interprets paragraphs (a) through (k) of this section as consistent with the following priority 1 Checkpoints of the Web Content Accessibility Guidelines 1.0 (WCAG 1.0) (May 5 1999) published by the Web Accessibility Initiative of the World Wide Web Consortium: Paragraph (a) - 1.1, (b) - 1.4, (c) - 2.1, (d) - 6.1, (e) - 1.2, (f) - 9.1, (g) - 5.1, (h) - 5.2, (i) - 12.1, (j) - 7.1, (k) - 11.4.

Section 1194.23 Telecommunications Products – Detail

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<i>Criteria</i>	Supporting Features	Remarks and explanations
(a) Telecommunications products or systems which provide a function allowing voice communication and which do not themselves provide a TTY functionality shall provide a standard non-acoustic connection point for TTYs. Microphones shall be capable of being turned on and off to allow the user to intermix speech with TTY use.	Does not apply.	This product is not a telecommunications product.
(b) Telecommunications products which include voice communication functionality shall support all commonly used cross-manufacturer non-proprietary standard TTY signal protocols.	Does not apply.	This product is not a telecommunications product.
(c) Voice mail, auto-attendant, and interactive voice response telecommunications systems shall be usable by TTY users with their TTYs.	Does not apply.	This product is not a telecommunications product.
(d) Voice mail, messaging, auto-attendant, and interactive voice response telecommunications systems that require a response from a user within a time interval, shall give an alert when the time interval is about to run out, and shall provide sufficient time for the user to indicate more time is required.	Does not apply.	This product is not a telecommunications product.
(e) Where provided, caller identification and similar telecommunications	Does not apply.	This product is not a

functions shall also be available for users of TTYs, and for users who cannot see displays.		telecommunications product.
(f) For transmitted voice signals, telecommunications products shall provide a gain adjustable up to a minimum of 20 dB. For incremental volume control, at least one intermediate step of 12 dB of gain shall be provided.	Does not apply.	This product is not a telecommunications product.
(g) If the telecommunications product allows a user to adjust the receive volume, a function shall be provided to automatically reset the volume to the default level after every use.	Does not apply.	This product is not a telecommunications product.
(h) Where a telecommunications product delivers output by an audio transducer which is normally held up to the ear, a means for effective magnetic wireless coupling to hearing technologies shall be provided.	Does not apply.	This product is not a telecommunications product.
(i) Interference to hearing technologies (including hearing aids, cochlear implants, and assistive listening devices) shall be reduced to the lowest possible level that allows a user of hearing technologies to utilize the telecommunications product.	Does not apply.	This product is not a telecommunications product.
(j) Products that transmit or conduct information or communication, shall pass through cross-manufacturer, non-proprietary, industry-standard codes, translation protocols, formats or other information necessary to provide the information or communication in a usable format. Technologies which use encoding, signal compression, format transformation, or similar techniques shall not remove information needed for access or shall restore it upon delivery.	Does not apply.	This product is not a telecommunications product.
(k)(1) Products which have mechanically operated controls or keys shall comply with the following: Controls and Keys shall be tactilely discernible without activating the controls or keys.	Does not apply.	This product is not a telecommunications product.
(k)(2) Products which have mechanically operated controls or keys shall comply with the following: Controls and Keys shall be operable with one hand and shall not require tight grasping, pinching, twisting of the wrist. The force required to activate controls and keys shall be 5 lbs. (22.2N) maximum.	Does not apply.	This product is not a telecommunications product.
(k)(3) Products which have mechanically operated controls or keys shall comply with the following: If key repeat is supported, the delay before repeat shall be adjustable to at least 2 seconds. Key repeat rate shall be adjustable to 2 seconds per character.	Does not apply.	This product is not a telecommunications product.

(k)(4) Products which have mechanically operated controls or keys shall comply with the following: The status of all locking or toggle controls or keys shall be visually discernible, and discernible either through touch or sound.	Does not apply.	This product is not a telecommunications product.
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Section 1194.24 Video and Multi-media Products – Detail

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Criteria	Supporting Features	Remarks and explanations
a) All analog television displays 13 inches and larger, and computer equipment that includes analog television receiver or display circuitry, shall be equipped with caption decoder circuitry which appropriately receives, decodes, and displays closed captions from broadcast, cable, videotape, and DVD signals. As soon as practicable, but not later than July 1, 2002, widescreen digital television (DTV) displays measuring at least 7.8 inches vertically, DTV sets with conventional displays measuring at least 13 inches vertically, and stand-alone DTV tuners, whether or not they are marketed with display screens, and computer equipment that includes DTV receiver or display circuitry, shall be equipped with caption decoder circuitry which appropriately receives, decodes, and displays closed captions from broadcast, cable, videotape, and DVD signals.	Does not apply.	This product is neither a video nor multi-media product.
(b) Television tuners, including tuner cards for use in computers, shall be equipped with secondary audio program playback circuitry.	Does not apply.	This product is neither a video nor multi-media product.

(c) All training and informational video and multimedia productions which support the agency's mission, regardless of format, that contain speech or other audio information necessary for the comprehension of the content, shall be open or closed captioned.	Does not apply.	This product is neither a video nor multi-media product.
(d) All training and informational video and multimedia productions which support the agency's mission, regardless of format, that contain visual information necessary for the comprehension of the content, shall be audio described.	Does not apply.	This product is neither a video nor multi-media product.
(e) Display or presentation of alternate text presentation or audio descriptions shall be user-selectable unless permanent.	Does not apply.	This product is neither a video nor multi-media product.

Section 1194.25 Self-Contained, Closed Products – Detail

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<i>Criteria</i>	Supporting Features	Remarks and explanations
(a) Self contained products shall be usable by people with disabilities without requiring an end-user to attach Assistive Technology to the product. Personal headsets for private listening are not Assistive Technology.	Does not apply.	This product is not a self-contained, closed product.
(b) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Does not apply.	This product is not a self-contained, closed product.
(c) Where a product utilizes touchscreens or contact-sensitive controls, an input method shall be provided	Does not apply.	This product is not a self-contained, closed product.

that complies with §1194.23 (k) (1) through (4).		
(d) When biometric forms of user identification or control are used, an alternative form of identification or activation, which does not require the user to possess particular biological characteristics, shall also be provided.	Does not apply.	This product is not a self-contained, closed product.
(e) When products provide auditory output, the audio signal shall be provided at a standard signal level through an industry standard connector that will allow for private listening. The product must provide the ability to interrupt, pause, and restart the audio at anytime.	Does not apply.	This product is not a self-contained, closed product.
(f) When products deliver voice output in a public area, incremental volume control shall be provided with output amplification up to a level of at least 65 dB. Where the ambient noise level of the environment is above 45 dB, a volume gain of at least 20 dB above the ambient level shall be user selectable. A function shall be provided to automatically reset the volume to the default level after every use.	Does not apply.	This product is not a self-contained, closed product.
(g) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Does not apply.	This product is not a self-contained, closed product.
(h) When a product permits a user to adjust color and contrast settings, a range of color selections capable of producing a variety of contrast levels shall be provided.	Does not apply.	This product is not a self-contained, closed product.
(i) Products shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Does not apply.	This product is not a self-contained, closed product.
(j) (1) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: The position of any operable control shall be determined with respect to a vertical plane, which is 48	Does not apply.	This product is not a self-contained, closed product.

<p>inches in length, centered on the operable control, and at the maximum protrusion of the product within the 48 inch length on products which are freestanding, non-portable, and intended to be used in one location and which have operable controls.</p>		
<p>(j)(2) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Where any operable control is 10 inches or less behind the reference plane, the height shall be 54 inches maximum and 15 inches minimum above the floor.</p>	<p>Does not apply.</p>	<p>This product is not a self-contained, closed product.</p>
<p>(j)(3) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Where any operable control is more than 10 inches and not more than 24 inches behind the reference plane, the height shall be 46 inches maximum and 15 inches minimum above the floor.</p>	<p>Does not apply.</p>	<p>This product is not a self-contained, closed product.</p>
<p>(j)(4) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Operable controls shall not be more than 24 inches behind the reference plane.</p>	<p>Does not apply.</p>	<p>This product is not a self-contained, closed product.</p>

Section 1194.26 Desktop and Portable Computers – Detail

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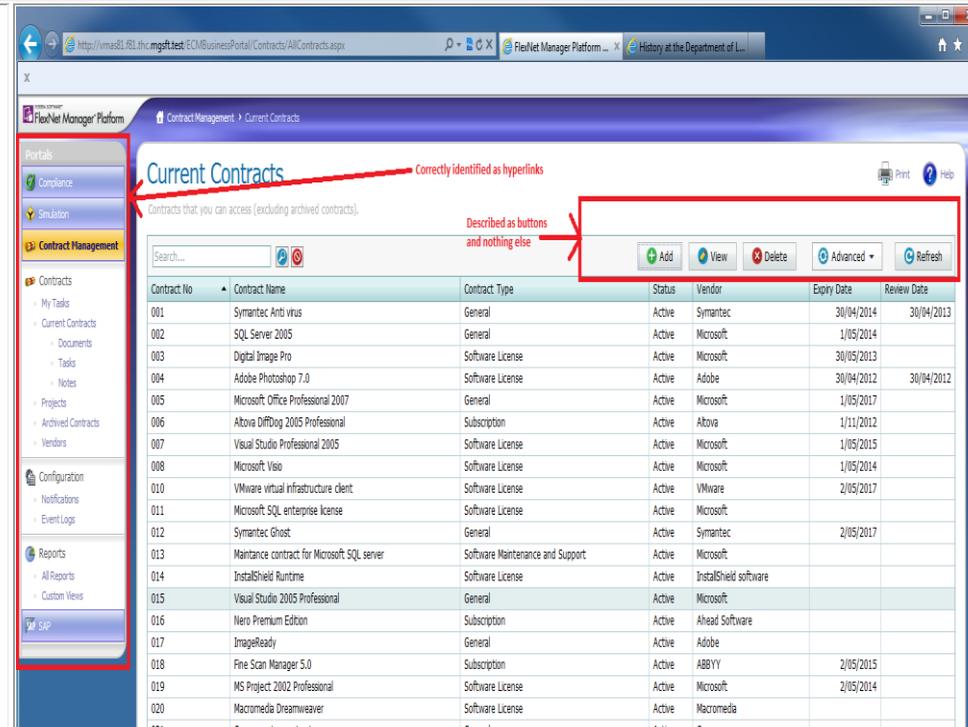
Criteria	Supporting Features	Remarks and explanations
(a) All mechanically operated controls and keys shall comply with §1194.23 (k) (1) through (4).	Does not apply.	This product is neither a desktop nor portable computer.
(b) If a product utilizes touchscreens or touch-operated controls, an input method shall be provided that complies with §1194.23 (k) (1) through (4).	Does not apply.	This product is neither a desktop nor portable computer.
(c) When biometric forms of user identification or control are used, an alternative form of identification or activation, which does not require the user to possess particular biological characteristics, shall also be provided.	Does not apply.	This product is neither a desktop nor portable computer.
(d) Where provided, at least one of each type of expansion slots, ports and connectors shall comply with publicly available industry standards	Does not apply.	This product is neither a desktop nor portable computer.

Section 1194.31 Functional Performance Criteria – Detail

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Criteria	Supporting Features	Remarks and explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	For the Portals which provide web-based interfaces, there is text available to screen readers, but sometimes this text does not distinguish one button from another. In the screenshot below, each of the three buttons (“Add”, “View”, and “Delete”) has only the generic text “button” attached to it.	



(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.

The product behaves as expected when you use the Windows screen magnifier. A person with low vision should be able to navigate through the product.

Contract No	Contract Name	Vendor Name	Status	Contract Type	Master Contract	Location	Corpor
004	Adobe Photoshop 7.0	Adobe	Active	Software License	Not defined	Europe	Engine
006	Altiva DiffDoc 2005 Professional	Altiva	Active	Subscription	Not defined	Australia	Engine
021	Canon master contract	Canon	Active	General	Not defined		Suppo
003	Digital Image Pro	Microsoft	Active	Software License	Not defined	Australia	Consul
018	Fine Scan Manager 5.0	ABBYY	Active	Subscription	Not defined	Europe	Suppo
017	ImageReady	Adobe	Active	General	Not defined	Europe	Suppo
014	InstallShield Runtime	InstallShield software	Active	Software License	Not defined	Australia	Engine
020	Macromedia Dreamweaver	Macromedia	Active	Software License	Not defined	Australia	Engine
013	Maintenance contract for Microsoft SQL server	Microsoft	Active	Software Maintenance and Support	SQL Server 2005	Australia	Engine
005	Microsoft Office Professional 2007	Microsoft	Active	General	Not defined	US	Sales
011	Microsoft SQL enterprise license	Microsoft	Active	Software License	Not defined	Australia	Engine
008	Microsoft Visio	Microsoft	Active	Software License	Not defined	Asia	Engine

(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided

Does not apply.

This software product does not require the user to listen to audio output.

(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.

Does not apply.

This software product does not require the user to listen to audio output.

(e) At least one mode of operation and

Does not apply.

This software product does not require the user

information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.		to provide speech input.
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Does not apply.	This software product and its documentation do not require any more user actions than are required by the PDF reader, browser, or operating system.

Section 1194.41 Information, Documentation and Support – Detail

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<i>Criteria</i>	Supporting Features	Remarks and explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Product documentation	Documentation for this software product is provided in PDF and/or HTML form; alternate formats are available upon request, at no additional charge.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Does not apply.	This software product and its documentation require no accessibility or compatibility features that are not already available in (and documented by) the end-user's PDF reader, browser, or operating system.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Technical support services	For users who are visually disabled, Flexera offers telephone-based technical support; for users who are speech disabled, Flexera offers email-based technical support.

